

# Crimson Cider Company Return & Shipping Policy

13762 Loyalist Pkwy, Picton, ON, K0K 2T0, Canada



**CRIMSON CIDER CO.**  
CRAFTED IN PRINCE EDWARD COUNTY

## RETURNS

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Our policy lasts 14 days. If 14 days have gone by since your purchase, unfortunately we can't offer you a refund or exchange.

To be eligible for a return, your item must be unused and in the same condition that you received it. It must also be in the original packaging.

NO REFUNDS ON FOOD OR BEVERAGES. EXCHANGES CAN BE MADE ON CLOTHING OR OTHER MERCHANDISE PURCHASES. ANY REFUND OR EXCHANGE INQUIRIES CAN BE MADE IN STORE.

To complete your return, we require a original receipt.

Please do not send your purchase back to the manufacturer.

Sale items:

All clearance items are final sale.

Exchanges (if applicable)

We only replace items if they are a manufactured defect. All exchanges are at the managements discretion.

Shipping

To return your product, you should mail your product to: 13762 Loyalist Pkwy, Picton, ON, K0K 2T0, Canada.

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund.

Depending on where you live, the time it may take for your exchanged product to reach you, may vary.

If you are shipping an item over \$75, you should consider using a trackable shipping service or purchasing shipping insurance. We don't guarantee that we will receive your returned item.